Teletics Harness™
W*intercom Management Portal

Online Management Simplicity
Visibility & Control from Anywhere

TELETICS
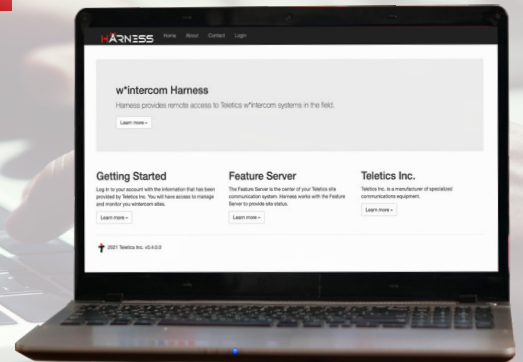
When Wires Won't Work

Management Portal for W*intercom
What can you do with HARNESS?

The HARNESS W*intercom Management Portal simplifies deployment, monitoring and management of your distributed W*intercom network. Manage all of your W*intercoms from anywhere using the intuitive web interface, from any web browser on any device.

Remote Management
- Manage an unlimited number of W*intercom sites, all of your sites are visible
- Remote configuration management- update dial plans without going to the site.
- Remotely reboot any Teletics device at any remote site on Harness
- Remote firmware updates (if desired)
- HARNESS is set up in a hierarchy so the Network Administrator can see all sites while Regional Managers can see only their region.

Network Health Monitoring
- Set up E-mail alerts to find out about issues as they happen
- Monitor signal strength
- System manifest for each site is compared against daily scan to identify missing equipment immediately power or was deliberately unplugged
- Identify the state of of the phone and PA channels - has a cable been crushed by operators?
- Diagnostic logs are kept in Harness for each remote site, so diagnostic data is kept even if remote system is rebooted or powered off
- With harness you can proactively and remotely monitor system health, assets, and performance, to reduce field service calls and lower service costs.

Asset Management
- Track devices by MAC address
- Identify which site has which devices
- Better ability to pinpoint lost devices, logs will show when a device was moved.

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Harness Advantage

REMOTE MANAGEMENT
- Identify a site with an issue then drill down into individual sites to see what the problem is and fix it.
  - Is the signal level low?
  - Is there interference?
  - Did the unit lose power?
  - Did the unit "walk away" or was it unplugged?

REDUCE FIELD SERVICE CALLS
- Proactively and remotely monitor system health which will reduce field service calls.

- Email alerts can be triggered to warn you of changes, for example, if one of your W*intercoms disappears from the network, indicating possibly that the device has lost power or it has been moved offsite.

- Eliminate a field call by taking control: identify the issue and fix it remotely, before anyone notices the W*intercom was offline.

Harness Management Portal

Management Portal for W*intercom

Channel Screen

Signal Screen

Hook Screen

Tx Failed Screen

Status Screen

Ping Screen

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Certified System
SAI GLOBAL
ISO 9001:2015

Circa

Teletics pursues a policy of continuous improvement, therefore specifications are subject to change without notice.