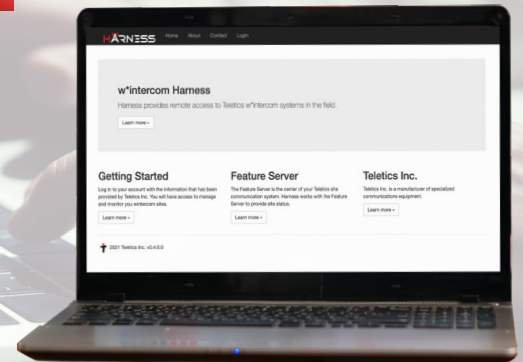


Teletics Harness™

W*intercom Management Portal

Online Management Simplicity
Visibility & Control from Anywhere



When Wires Won't Work

Management Portal for W*intercom

What can you do with HARNESS?

The HARNESS W*intercom Management Portal simplifies deployment, monitoring and management of your distributed W*intercom network. Manage all of your W*intercoms from anywhere using the intuitive web interface, from any web browser on any device.

Remote Management

- Manage an unlimited number of W*intercom sites, all of your sites are visible
- Remote configuration management- update dial plans without going to the site.
- Remotely reboot any Teletics device at any remote site on Harness
- Remote firmware updates (if desired)
- HARNESS is set up in a hierarchy so the Network Administrator can see all sites while Regional Managers can see only their region.

Network Health Monitoring

- Set up E-mail alerts to find out about issues as they happen
- Monitor signal strength
- System manifest for each site is compared against daily scan to identify missing equipment immediately power or was deliberately unplugged
- Identify the state of of the phone and PA channels - has a cable been crushed by operators?
- Diagnostic logs are kept in Harness for each remote site, so diagnostic data is kept even if remote system is rebooted or powered off
- With harness you can proactively and remotely monitor system health, assets, and performance, to reduce field service calls and lower service costs.

Asset Management

- Track devices by MAC address
- Identify which site has which devices
- Better ability to pinpoint lost devices, logs will show when a device was moved.

Teletics Harness

W*intercom Management Portal

Harness Advantage

REMOTE MANAGEMENT

- Identify a site with an issue then drill down into individual sites to see what the problem is and fix it.
 - Is the signal level low?
 - Is there interference?
 - Did the unit lose power?
 - Did the unit "walk away" or was it unplugged?

REDUCE FIELD SERVICE CALLS

- Proactively and remotely monitor system health which will reduce field service calls.
- Email alerts can be triggered to warn you of changes, for example, if one of your W*intercoms disappears from the network, indicating possibly that the device has lost power or it has been moved offsite.
- Eliminate a field call by taking control: identify the issue and fix it remotely, before anyone notices the W*intercom was offline.

Harness Management Portal



HARNNESS

Management Portal for W*intercom

Channel Screen

Channel Label

Stations

Station	Mac	SSID	Channel	Signal	Quality	Encryption
11	123123123123	1111-2222	149	-70	40/70	WPA PSK
11	234234234234	2222-3333	149	-65	50/70	WPA PSK
12	345345345345	3333-4444	149	-60	60/70	WPA PSK
14	456456456456	4444-5555	149	-75	30/70	WPA PSK

Update

Page Load: 2018 Nov 13 15:19:16
Next check: -00:39:42
Next report: 00:00:10

2018 Teletics Inc. v1.0.4.3

Signal Screen

Signal Label

Radio

Station	RSSI	Near	Peers	Max	Avg	Min	Signal	Noise	Bit Rate	Quality
11	-57	0	3	-57	-64.33	-68	-72	-98	39	38
12	-57	0	3	-57	-64.33	-68	-72	-98	39	38
13	-57	0	3	-57	-64.33	-68	-72	-98	39	38
14	-57	0	3	-57	-64.33	-68	-72	-98	39	38
15	-57	0	3	-57	-64.33	-68	-72	-98	39	38

Update

Page Load: 2018 Nov 13 15:18:47
Next check: -00:40:15
Next report: 00:00:39

2018 Teletics Inc. v1.0.4.3

Hook Screen

Hook Label

Status

Station	Phone Registered	Phone Hook	PA Registered	PA Hook
11	Yes	On	Yes	On
12	No	On	Yes	On
13	Yes	On	Yes	On
14	Yes	On	Yes	Off
15	Yes	On	Yes	On

Update

Page Load: 2018 Nov 13 15:20:13
Next check: -00:39:06
Next report: 00:00:14

2018 Teletics Inc. v1.0.4.3

Tx Failed Screen

TX Failed Label

Stations

From	To	11	12	13	14	15	16
11	10	0	0	0	0	0	0
12	0	0	0	0	0	0	0
13	0	10	0	0	0	0	0
14	0	10	0	0	0	0	0
15	0	10	0	0	0	0	0
16	0	10	0	0	0	0	0

Update

Page Load: 2018 Nov 13 15:19:45
Next check: -00:39:40
Next report: 00:00:42

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Status Screen

Customers Label

Sites

Pages

Info

- Customer 0
- Customer 1
- Site 0
- Ping
- Version
- Signal
- Channel
- Statistics
- TXFailed
- Hook

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Ping Screen

Ping Customer 0 / Site 0

Updated: 13 Nov 2018 3:17:33 PM

Radio: FS 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30

Ter: [Progress bars]

Update

Page Load: 2018 Nov 13 15:17:45
Next check: -00:40:46
Next report: 00:00:40

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